

**DIRECT ENERGY REGULATED SERVICES**

<b>Regulated Gas Sites:</b>												
	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11
Residential Sites	669,730	670,871	672,164	672,290	672,121	671,504	668,511	667,804	665,104	661,705	657,434	650,958
Non-Residential Sites	60,169	60,244	60,299	60,879	59,935	59,921	58,062	58,053	58,079	58,103	57,985	57,822
	<b>729,899</b>	<b>731,115</b>	<b>732,463</b>	<b>732,169</b>	<b>732,056</b>	<b>731,425</b>	<b>726,573</b>	<b>725,857</b>	<b>723,183</b>	<b>719,808</b>	<b>715,419</b>	<b>708,780</b>
	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
Residential Sites	644,151	634,955	629,709	626,759	623,637	621,394	619,613	617,328	613,103	609,406	605,658	600,889
Non-Residential Sites	57,582	57,087	56,874	56,756	56,801	56,425	56,390	56,372	56,301	56,230	56,256	56,232
	<b>701,733</b>	<b>692,042</b>	<b>686,583</b>	<b>683,515</b>	<b>680,238</b>	<b>677,819</b>	<b>676,003</b>	<b>673,700</b>	<b>669,404</b>	<b>665,636</b>	<b>661,914</b>	<b>657,121</b>
	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Residential Sites	596,675	593,951	592,605	590,571	588,484	586,604	584,355	581,078	583,641	580,346	577,862	576,106
Non-Residential Sites	55,991	55,699	55,551	55,487	55,342	55,319	55,528	55,131	55,047	54,883	54,760	54,542
	<b>652,666</b>	<b>649,650</b>	<b>648,156</b>	<b>646,058</b>	<b>643,826</b>	<b>641,923</b>	<b>639,883</b>	<b>636,209</b>	<b>638,688</b>	<b>635,229</b>	<b>632,622</b>	<b>630,648</b>
	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Residential Sites	575,573	575,312	574,019	572,606	572,515	570,923	568,422	566,769	565,454	561,186	560,222	557,960
Non-Residential Sites	54,457	54,366	53,909	53,587	53,307	52,904	52,578	52,353	52,140	51,989	51,987	51,886
	<b>630,030</b>	<b>629,678</b>	<b>627,928</b>	<b>626,193</b>	<b>625,822</b>	<b>623,827</b>	<b>621,000</b>	<b>619,122</b>	<b>617,594</b>	<b>613,175</b>	<b>612,209</b>	<b>609,846</b>
	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Residential Sites	555,699	555,674	555,234	554,332	551,681	550,112	548,831	546,753	545,237	544,308	543,609	542,136
Non-Residential Sites	51,908	51,890	51,822	51,804	51,656	51,652	51,495	51,388	51,388	51,353	51,388	51,259
	<b>607,607</b>	<b>607,564</b>	<b>607,056</b>	<b>606,136</b>	<b>603,217</b>	<b>601,764</b>	<b>600,326</b>	<b>598,141</b>	<b>596,625</b>	<b>595,661</b>	<b>594,997</b>	<b>593,389</b>
	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Residential Sites	540,823	538,954	537,346	534,949	533,681	529,626	525,752	522,648	519,959	517,649	514,852	507,534
Non-Residential Sites	51,151	51,090	51,087	51,028	51,010	50,831	50,638	50,407	50,246	50,134	49,996	49,756
	<b>591,974</b>	<b>590,044</b>	<b>588,433</b>	<b>585,977</b>	<b>584,691</b>	<b>580,457</b>	<b>576,390</b>	<b>573,055</b>	<b>570,205</b>	<b>567,783</b>	<b>564,848</b>	<b>557,290</b>
	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17
Residential Sites	504,803	504,047	504,266	505,161	505,431	504,878	505,109	505,113	504,700	503,438	502,336	496,993
Non-Residential Sites	49,756	49,718	49,590	49,595	49,543	49,535	49,594	49,545	49,433	49,232	49,098	53,770
	<b>554,559</b>	<b>553,765</b>	<b>553,856</b>	<b>554,756</b>	<b>554,974</b>	<b>554,413</b>	<b>554,703</b>	<b>554,658</b>	<b>554,133</b>	<b>552,670</b>	<b>551,434</b>	<b>550,763</b>
	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
Residential Sites	495,465	495,435	495,663	494,762	493,300	491,764	490,140	487,556	484,855	483,368	481,961	479,831
Non-Residential Sites	53,593	53,411	53,302	53,109	52,951	52,255	52,128	51,835	51,524	51,370	51,155	50,952
	<b>549,058</b>	<b>548,846</b>	<b>548,965</b>	<b>547,871</b>	<b>546,251</b>	<b>544,019</b>	<b>542,268</b>	<b>539,391</b>	<b>536,379</b>	<b>534,738</b>	<b>533,016</b>	<b>530,783</b>
	Jan-19	Feb-19	Mar-19	Apr-19	May-19	Jun-19	Jul-19	Aug-19	Sep-19	Oct-19	Nov-19	Dec-19
Residential Sites	477,942	476,593	475,487	474,442	473,027	471,467	470,045	467,830	465,821	462,909	460,737	459,493
Non-Residential Sites	50,715	50,397	50,231	50,168	49,982	49,817	49,719	49,496	49,291	49,002	48,858	48,723
	<b>528,657</b>	<b>526,990</b>	<b>525,718</b>	<b>524,610</b>	<b>523,009</b>	<b>521,284</b>	<b>519,764</b>	<b>517,326</b>	<b>515,112</b>	<b>511,911</b>	<b>509,595</b>	<b>508,216</b>
	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Residential Sites	458,381	457,034	455,522	454,348	453,392	451,925	449,533	447,430	445,069	443,141	442,234	441,888
Non-Residential Sites	48,570	48,413	48,297	48,261	48,269	48,096	47,969	47,944	47,926	47,594	47,109	47,092
	<b>506,951</b>	<b>505,447</b>	<b>503,819</b>	<b>502,609</b>	<b>501,661</b>	<b>500,021</b>	<b>497,502</b>	<b>495,374</b>	<b>492,995</b>	<b>490,735</b>	<b>489,343</b>	<b>488,980</b>
	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Residential Sites	441,760	441,270	440,238	438,510								
Non-Residential Sites	46,946	46,789	46,618	46,426								
	<b>488,706</b>	<b>488,059</b>	<b>486,856</b>	<b>484,936</b>								

<b>Regulated Electricity Sites:</b>												
	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Jul-11	Aug-11	Sep-11	Oct-11	Nov-11	Dec-11
Residential Sites	121,248	121,122	120,805	118,801	118,829	118,212	118,289	118,304	118,306	118,008	116,874	114,195
Non-Residential Sites	46,481	46,110	45,592	44,125	43,842	43,689	43,796	43,698	43,940	43,733	43,444	43,101
	<b>167,729</b>	<b>167,232</b>	<b>166,397</b>	<b>162,926</b>	<b>162,671</b>	<b>161,901</b>	<b>162,085</b>	<b>162,002</b>	<b>162,246</b>	<b>161,741</b>	<b>160,318</b>	<b>157,296</b>
	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
Residential Sites	111,726	108,773	107,512	106,958	104,635	104,101	103,893	104,033	102,699	102,416	101,665	101,334
Non-Residential Sites	42,403	41,303	40,487	40,252	40,042	39,939	39,808	39,734	39,656	39,482	39,284	39,034
	<b>154,129</b>	<b>150,076</b>	<b>147,999</b>	<b>147,210</b>	<b>144,677</b>	<b>144,040</b>	<b>143,701</b>	<b>143,767</b>	<b>142,355</b>	<b>141,898</b>	<b>140,949</b>	<b>140,368</b>
	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13
Residential Sites	101,138	101,024	100,199	99,218	99,621	99,868	99,147	98,480	98,496	98,437	98,359	98,447
Non-Residential Sites	37,949	37,902	37,758	37,670	37,485	37,402	37,649	37,285	37,080	36,981	36,798	36,700
	<b>139,087</b>	<b>138,926</b>	<b>137,957</b>	<b>136,888</b>	<b>137,106</b>	<b>137,270</b>	<b>137,796</b>	<b>135,765</b>	<b>135,576</b>	<b>135,418</b>	<b>135,157</b>	<b>135,156</b>
	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14
Residential Sites	98,602	98,710	98,016	97,723	98,388	98,564	98,448	98,578	99,227	98,593	98,842	98,739
Non-Residential Sites	37,339	37,190	36,527	36,085	36,002	35,913	35,577	35,512	35,365	35,404	35,348	35,236
	<b>135,941</b>	<b>135,900</b>	<b>134,543</b>	<b>133,808</b>	<b>134,390</b>	<b>134,375</b>	<b>134,025</b>	<b>134,090</b>	<b>134,592</b>	<b>133,997</b>	<b>134,190</b>	<b>133,975</b>
	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15
Residential Sites	97,852	98,302	98,641	98,240	98,889	99,224	99,077	99,326	99,525	99,540	98,586	97,830
Non-Residential Sites	35,031	34,968	34,793	34,559	34,648	34,710	34,615	34,642	34,726	34,628	34,675	34,679
	<b>132,883</b>	<b>133,270</b>	<b>133,434</b>	<b>132,799</b>	<b>133,537</b>	<b>133,944</b>	<b>133,692</b>	<b>133,968</b>	<b>134,251</b>	<b>134,168</b>	<b>133,261</b>	<b>132,509</b>
	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Residential Sites	97,759	97,543	97,679	97,275	97,644	97,434	95,515	94,662	94,425	94,233	93,654	92,125
Non-Residential Sites	34,542	34,526	34,458	34,393	34,318	34,201	34,124	34,136	34,079	33,875	33,791	33,139
	<b>132,301</b>	<b>132,069</b>	<b>132,137</b>	<b>131,668</b>	<b>131,962</b>	<b>131,635</b>	<b>129,639</b>	<b>128,798</b>	<b>128,504</b>	<b>128,108</b>	<b>127,445</b>	<b>125,264</b>
	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Jul-17	Aug-17	Sep-17	Oct-17	Nov-17	Dec-17
Residential Sites	91,893	91,845	91,868	92,258	92,000	91,963	92,020	92,090	92,058	91,070	90,941	86,290
Non-Residential Sites	33,017	32,911	32,651	32,671	32,478	32,443	32,435	32,412	32,277	32,217	32,029	35,201
	<b>124,910</b>	<b>124,756</b>	<b>124,519</b>	<b>124,929</b>	<b>124,478</b>	<b>124,406</b>	<b>124,455</b>	<b>124,502</b>	<b>124,335</b>	<b>123,287</b>	<b>122,970</b>	<b>121,492</b>
	Jan-18	Feb-18	Mar-18	Apr-18	May-18	Jun-18	Jul-18	Aug-18	Sep-18	Oct-18	Nov-18	Dec-18
Residential Sites	86,075	85,760	85,812									